

Passing the Baton: A Team Approach to Caring for Bereaved Children

Tips for Effective Communication with Grieving Parents

Use	Use descriptive language and provide concrete examples when possible.
Avoid	Avoid generalizations that aren't applicable to the child being served.
Keep	Keep conversations flexible to allow for questions and reassurance.
Speak	Speak with empathy for both parent and child.
Reinforce	Reinforce the value and positive influence of the parent in each situation.
Recognize	Recognize effort and focus on continuing to build skills rather than discussing exclusively the achievement of specific goals.
Provide	Provide information in writing for easy future reference.